

FAQs

Q: I'm purchasing for a large organization – do you offer pricing and support for large customers?

A: Yes! We'd love to create a customized solution for you with the optimal products, pricing and even training for your organization. Contact us at (800) 328-2335.

Q: Does Force of Nature Pro make an EPA registered disinfectant and sanitizer?

A: Yes! Our formula is a hospital-grade EPA registered disinfectant & sanitizer that kills 99.9% of germs, including Salmonella, Norovirus, Listeria, STAPH, MRSA, Pseudomonas & Influenza A when used as directed. The EPA has registered Force of Nature for use in hospitals, ICUs, schools, daycares, veterinary clinics, restaurants, hotels, fitness centers and more.

Q: Does Force of Nature kill coronavirus? Does it kill the variants?

A: Force of Nature is on EPA's list N, the disinfectants approved for use against COVID-19. Force of Nature has demonstrated effectiveness against viruses harder to kill than SARS-CoV-2 on hard, non-porous surfaces. Therefore, Force of Nature can be used against COVID-19 when used in accordance with the directions for use against Norovirus on hard non-porous surfaces. EPA expects all products on List N to kill all strains and variants of SARS-CoV-2.

Q: Does Force of Nature kill the monkeypox virus?

A: The EPA has invoked the Emerging Viral Pathogen policy for the monkeypox virus. Per the EPA, "When rare or novel viruses cause outbreaks of disease, there may be few if any disinfectants that have been tested and registered for use against that specific pathogen. To prepare for situations like these, EPA created the Emerging Viral Pathogen process, a voluntary process which allows disinfectant manufacturers to submit data to EPA demonstrating a product's efficacy against difficult-to-inactivate viruses." Because Force of Nature has demonstrated effectiveness against viruses similar to the monkeypox virus on hard, non-porous surfaces, Force of Nature can be used against monkeypox when used in accordance with the directions for use against Feline Calicivirus surrogate for Norovirus ATCC VR-782 on hard, non-porous surfaces. You can see Force of Nature on the list of disinfectants that the EPA has indicated for use against monkeypox. Refer to the CDC for more info about the monkeypox virus.

Q: Do you have a warranty or guarantee on Force of Nature Pro?

A: Yes we have both! As long as you use your Force of Nature Pro according to our instructions, it's covered by a limited one year warranty. We also have a 100% Happiness Guarantee, which means that if you're not completely satisfied with the product, you can return it to us within 30 days for a full refund minus the return shipping cost.

Q: What's the difference between Force of Nature Pro and the original Force of Nature?

A: We designed Force of Nature Pro to meet the needs of larger organizations that require larger volumes of cleaning products, so the Force of Nature Pro Electrolyzer Appliance and Activator Capsules are both larger. The Electrolyzer in the smaller Force of Nature uses one 3 ml Activator Capsule to create 12 oz of all-in-one cleaner, deodorizer and disinfectant, while the Force of Nature Pro Electrolyzer uses one 10 ml Pro Activator Capsule to create 32 oz, or two 10 ml Pro Activator Capsules to create 64 oz.

Q: What surfaces can I use it on?

A: You can use it to clean just about any surface – painted or finished wood, sealed stone, laminate, glass, stainless steel, tile, plastic, rubber, vinyl, sealed stone, porcelain, stainless steel, chrome, rugs and more. When cleaning rugs, always test first for color fastness in an inconspicuous spot, let dry before proceeding and don't use on fabrics labeled "only non-chlorine bleach". Because Force of Nature has no whiteners like bleach or titanium, it won't remove set in rust, hard water, or mold stains on porous surfaces. If you're using Force of Nature Pro on brass or copper, either rinse with water or wipe until it's thoroughly dry because it shouldn't sit on soft metals over time.

Q: How long is your formula effective as a disinfectant?

A: Unlike diluted bleach solutions which may only be effective for 24 hours, our formula maintains its germ-kill potency for 2 weeks. Because you can use it for all your cleaning, disinfecting & deodorizing needs, you'll find you use it up quickly. The light ring around the bottom of the Electrolyzer Appliance is color coded to let you know when it's time to make a new batch.

Q: How do I use Force of Nature Pro?

A: It's super easy to use. Choose whether you want to make 32 oz (.95 liters) or 64 oz (1.9 liters). Fill the Electrolyzer Appliance to the corresponding fill line, plug it in, squeeze in one Pro Activator Capsule to make 32 oz, or 2 Pro Activator Capsules to make 64 oz, then push the corresponding Start button. It takes 7 minutes to create 32 oz and 14 minutes for 64 oz. Once the cycle is complete, pour it into the spray bottles and your all-in-one cleaner, deodorizer and EPA registered disinfectant is ready to use.

Q: Does it have a scent?

A: Our formula has no added fragrances, no respiratory or skin allergens or irritants. It has a light swimming pool scent that's naturally created when salt, water & vinegar are electrolyzed. The scent is from the active ingredient, hypochlorous acid, which is the same active ingredient commonly used in wound, eye & veterinary care products.

Q: Has Force of Nature been tested in 3rd party labs?

A: Yes Force of Nature has been tested by 3rd party independent labs for cleaning performance, germ-kill efficacy, ingredient impact on people, and environmental impact. Germ-kill testing and cleaning performance lab test results vs the leading brands are here. You'll see that Force of Nature kills 99.9% of viruses and bacteria and is just as effective as Windex on glass, Formula 409 on grease, Scrubbing Bubbles on soap scum, Febreze on odors, and Resolve on rugs. Force of Nature has also been given the highest rating by the Mayo Clinic's allergy rating system. We're also proud to be Green Seal certified for our sustainability leadership. Green Seal certification is awarded to products that meet the highest sustainability standards in 4 areas: protecting humans, preserving the climate, ensuring clean water, and minimizing waste.

Q: Are your capsules recyclable?

A: Yes. With our Pro Activator Capsules & re-usable bottles, you reduce your plastic waste from typical cleaning products by 97%. Check with your local municipality for specific recycling guidelines. Force of Nature Pro is Green Seal certified, which means it meets Green Seal's highest standards in preserving the climate, ensuring clean water, minimizing waste, and protecting humans.

Q: How do I use it to disinfect or sanitize?

A: On hard, non-porous surfaces, clean surface of soil or residue so that the disinfectant can come into contact with 100% of the surface. Spray Force of Nature on surface until thoroughly wet. Allow surface to remain wet for 10 minutes. Let dry or wipe surface with clean cloth or towel. Most people don't realize that the disinfectants you buy at the store typically have a 10 minute dwell time, and that you need to pre-clean the surface. No matter what disinfectant you use, don't forget to read the usage instructions carefully.

Q: Does it work with hard water?

A: If you have hard water (> 100ppm), please use a water softener or reverse osmosis filtered water instead of tap water. This is because the minerals in hard water interfere with the chemistry and can shorten the life of your Force of Nature Pro.